



## LEADERSHIP FOR REAL

SABAH SKILLS & TECHNOLOGY CENTRE

### INTRODUCTION

Good leaders have always been expected to be able to solve new problems, capitalize on new opportunities and navigate through the ever-changing landscape of business. Leadership is a complex process by which the leader influences others to perform and achieve. The leadership attributes – belief, values, ethics, character, knowledge, and skills – are all traits, which can be learned. This course provides the basis for understanding what leadership is and what leaders do to be successful.

**Duration**  
2 Days

**SSTC Member**  
RM 742.00

**Non SSTC Member**  
RM 795.00

**FSI's Member**  
RM 768.50

Fee is inclusive of  
refreshment, lunch,  
course materials and  
certificate of attendance

\*Rates inclusive of 6% GST

### COURSE CONTENTS

- Leadership – Role, Skills and Styles
- Leadership and Communication
- Leadership and Problem-Solving
- Leadership and Management
- Leadership and Coaching
- Leadership and Team Building
- Leadership and Motivation
- Leadership and Management of Change
- Leadership and Decision-making
- Leadership and Ethics

### WHO SHOULD ATTEND

Team Leaders, Project Managers, Middle Managers, Supervisors, Executives and Team Members and anyone else who is or will be responsible for managing teams or individuals.

### RESOURCE PERSON

**Ben Ha Tze Fei** holds an Executive Diploma in Business Management from Reid Kerr College, Paisley, Scotland. He is a certified trainer with Pembangunan Sumber Manusia Berhad (Certificate No. TTT/4549). Ben Ha's experience in the corporate sector spans nearly 10 years with the most of that time spent in the consulting and training industry. His exposure was essentially in the area of health and wellbeing, ranging from people development to process improvement.

Today, Ben Ha is a full time corporate trainer on areas which include Communication Skills, Interpersonal Skills, Time Management, Anger Management, Health and Wellness etc. Over the years, he has educated individuals from the manufacturing, plantations, banking and oil and gas industry as well as government bodies. His audience range from entry level employees to management staff. For him, continuous learning is the key to success. To ensure his delegates' learning is truly enhanced, Ben Ha shares insightful and practical guidance to implement best practices that will bring about people development initiatives within the organization. With tools and techniques based on sound principles and practices from real -life experiences, delegates found his teachings easy to relate to. His facilitating and training style, allied with his personal enthusiasm and sense of humour, is key to his dynamic and informative program delivery. It is his strong belief is that every individual's potential can be developed and he evokes positive self-response.

#### Sabah Skills & Technology Centre

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