



DRIVER MENTORING SKILLS

SABAH SKILLS & TECHNOLOGY CENTRE

INTRODUCTION

In every community, there must be a leader and a role model. Identifying a leader in the Drivers' community in a transportation industry is crucial to influence and monitor the group to be more safer and efficient on the road. It is a form of training for group leaders (Mentors) drivers that goes beyond mastery of the rules of the road and the basic mechanics of driving. The course emphasize on driver's behavior, assessment, monitoring and sustaining the performance of the group under his care.

COURSE CONTENTS

Defensive Driving Techniques

- Incident analysis on 3rd party errors
- Tail gating and Correct following distance
- Distracted driving and its consequences
- Observation and predicting 3rd party actions
- Communicating with other road users

Road Transport Safety Management System

- Road Transport Local Legislative & Guidelines

Driver Behavioural Studies

- Wolves & Sheep Definition
- Driver Profiling & Evaluation Process

Driver Management

- Driver Categorization, Driver Performance & Monitoring Process
- Influencing Good Behavior , Changing Wolves into Sheeps
- Recognition for improvement and participation

Improvement goals and action plans

- Penalty & Recognition Scheme
- Performance Improvement Plan

Building A Safety Culture

- Influencing Good Behavior , Changing Wolves into Sheeps
- Becoming a Professional Driver with Hearts & Mind Program

WHO SHOULD ATTEND

Supervisors, Driver Trainers, Mentors and experienced licensed drivers especially Heavy Goods Vehicles, chartered & public passenger transportation driver, company owned cars that has a community of drivers.

METHODOLOGY

Lecturing, discussion, syndication activities and assessment to Defensive Driving Simulators.

RESOURCE PERSON

Sarman Syafaruddin has 17 years on the road with HGV handling experience. He was a trained driver for Shell for 10 years, and later promoted to be a Mentor and certified driver trainer. His experience and hands on attitude, gave him vast knowledge in vehicle maintenance, hazard and journey management, and road safety. Other trainings received includes First Aider, Emergency Response, Driver & time management, hazardous product handling, GPS handling and driver behavioural profiling.

Duration

2 Days

SSTC Member

RM 636.00

Non SSTC Member

RM 689.00

FSI's Member

RM 662.50

Fee is inclusive of refreshment, lunch, course materials and certificate of attendance

*Rates inclusive of 6% GST

Sabah Skills & Technology Centre

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