

## DRIVER MENTORING SKILLS

### INTRODUCTION

In every community, there must be a leader and a role model. Identifying a leader in the Drivers' community in a transportation industry is crucial to influence and monitor the group to be more safer and efficient on the road. It is a form of training for group leaders (Mentors) drivers that goes beyond mastery of the rules of the road and the basic mechanics of driving. The course emphasize on driver's behavior, assessment, monitoring and sustaining the performance of the group under his care.

### COURSE CONTENTS

#### Defensive Driving Techniques

- Incident analysis on 3<sup>rd</sup> party errors
- Tail gating and Correct following distance
- Distracted driving and its consequences
- Observation and predicting 3<sup>rd</sup> party actions
- Communicating with other road users

#### Road Transport Safety Management System

- Road Transport Local Legislative & Guidelines

#### Driver Behavioural Studies

- Wolves & Sheep Definition
- Driver Profiling & Evaluation Process

#### Driver Management

- Driver Categorization, Driver Performance & Monitoring Process
- Influencing Good Behavior , Changing Wolves into Sheeps
- Recognition for improvement and participation

#### Improvement goals and action plans

- Penalty & Recognition Scheme
- Performance Improvement Plan

#### Building A Safety Culture

- Influencing Good Behavior , Changing Wolves into Sheeps
- Becoming a Professional Driver with Hearts & Mind Program

### WHO SHOULD ATTEND

Supervisors, Driver Trainers, Mentors and experienced licensed drivers especially Heavy Goods Vehicles, chartered & public passenger transportation driver, company owned cars that has a community of drivers.

### METHODOLOGY

Lecturing, discussion, syndication activities and assessment to Defensive Driving Simulators.

### RESOURCE PERSON

**Sarman Syfaruddin** has 17 years on the road with HGV handling experience. He was a trained driver for Shell for 10 years, and later promoted to be a Mentor and certified driver trainer. His experience and hands on attitude, gave him vast knowledge in vehicle maintenance, hazard and journey management, and road safety. Other trainings received includes First Aider, Emergency Response, Driver & time management, hazardous product handling, GPS handling and driver behavioural profiling.

Duration  
2 days

SSTC Member  
RM 636.00

Non SSTC Member  
RM 689.00

SME  
Training Grant  
RM 206.70

\*all rates are inclusive  
of 6% GST

For more information or registration, contact:

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